WEB PRESENCE EVALUATION





https://www.youtube.com/watch?v=M3KJnnv241M&ab_channel=VisitSardinia



Analysis based on the 7Loci meta-model:

INTRODUCTION

- 2. WHO? IDENTITY Benedetta Salomone
- 3. WHAT? CONTENT Silvia Olivari, Sara Rigon
- 4. WHY? SERVICES Sara Carlessi, Chiara Camanini
- 5. WHERE? INDIVIDUATION Sofia Vavassori, Rebecca Ponti
 - 6. WHEN? MANAGEMENT Daniela Zanotti
 - 7. HOW? USABILITY Martina Caccia, Dora Di Palma
 - 8. CONCLUSIONS



INTRODUCTION





capital: Cagliari area: 24,090km2

population: 1 624 216 municipalities: 377

metaphorically described as a microcontinent



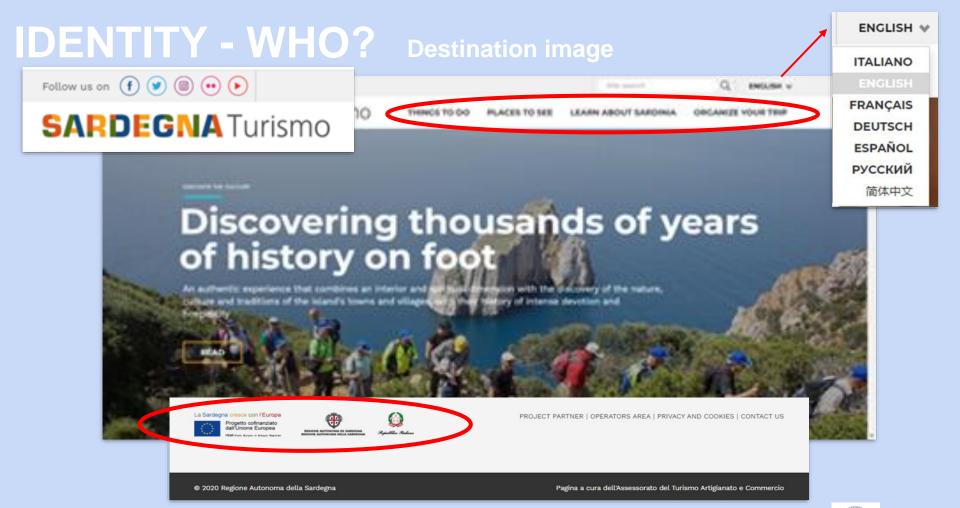


The island's most iconic civilization is the indigenous Nuragic, which flourished from the 18th century BC to either 238BC or the 2nd century AD in some parts of the island



From "Mare e Sardegna", 1921, written by the british writer, D.L. Lawrence





Graphic design

PICKED JUST FOR YOU

Ideas for an unforgettable holiday



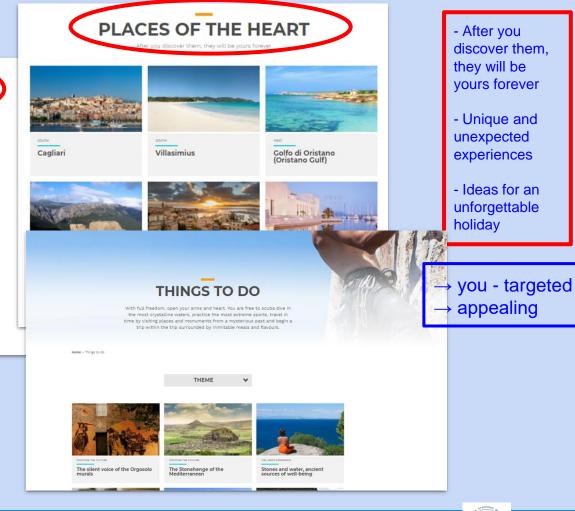


CARRIELL

Cannonau and live to be a hundred

Sardinia, wellness naturally

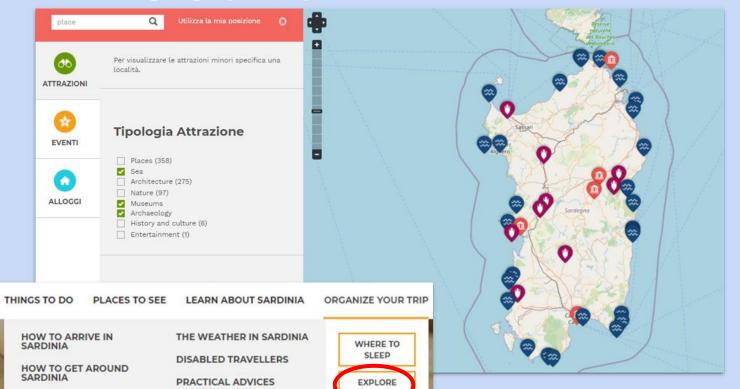
- → well organized and easy readable
- → no dominant colours
- → images as background



Destination geographical position

TRAVELLING SAFELY

HEALTHCARE

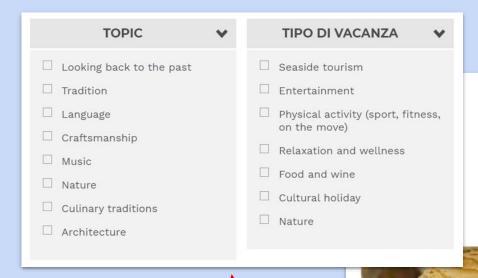


- → zooming in/out to discover the geographical position of Sardinia
- → where attractions, events and accommodation are located

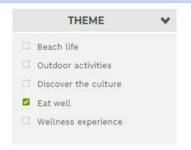
Personalisation

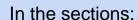


Personalisation



→ focus on the activities you can experience rather than gathering them in target-oriented categories





THINGS TO DO

PLACES TO SEE

LEARN ABOUT SARDINIA

ORGANIZE YOUR TRIP

Cannonau and live to be a hundred



EAT WELL

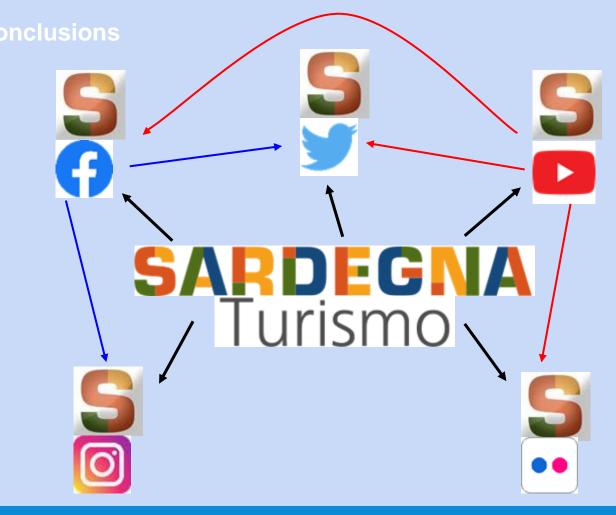
Girotonno, where food distinguishes and tells the story of an area











- → same profile picture
- → specific identity
- → identification of the network of Sardegna Turismo is easier for the tourist



CONTENT - WHAT?



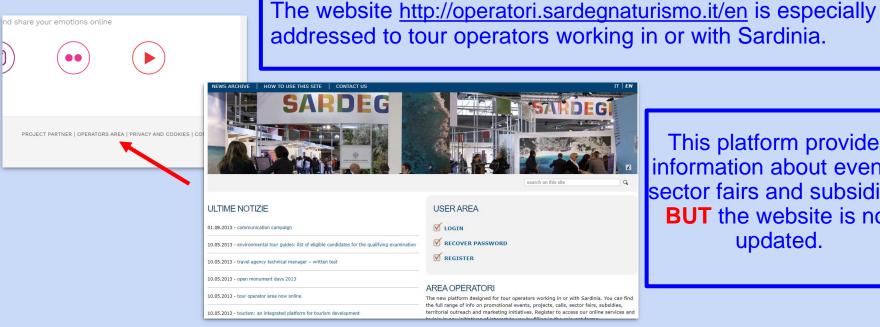
The website fulfills the most of the managers' needs included in the marketing and development plan called "Destinazione Sardegna 2018-2021 Piano Strategico di Sviluppo e Marketing Turistico della Sardegna"





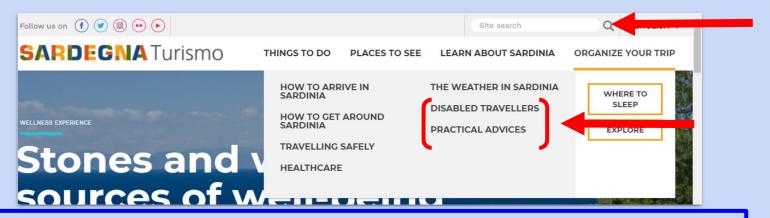


Info on Managers



This platform provides information about events, sector fairs and subsidies. **BUT** the website is not updated.

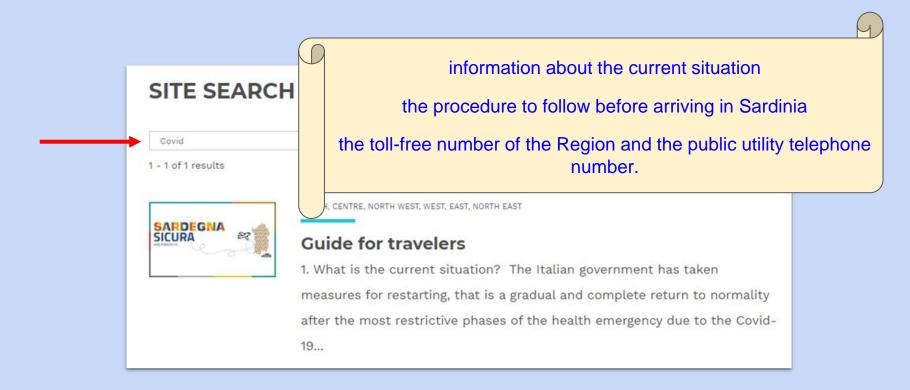
Users' content compliance



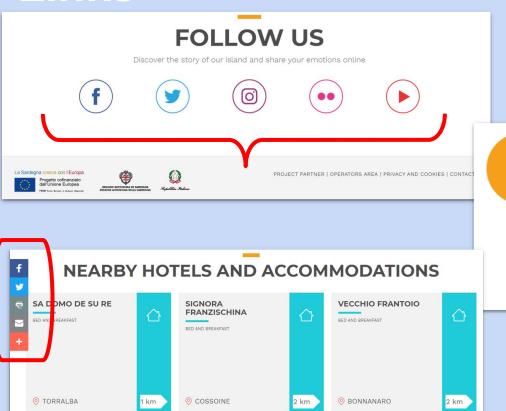
- The website is well structured;
- It's a source of recommendations and practical advices;
 - There is a specific section for disabled travellers;
- Other categories of people (such as people travel with dogs or elder people) can find more useful information through the search bar;
 - Texts are provided in several languages.



Insight about Covid-19 pandemic



Links





The railway line connects Cagliari with Sassari, Porto Torres, Golfo Aranci, Iglesias and Carbonia. Buses connect all locations, including the smaller ones. In major cities there are special lines of urban transport. In the case of long journeys you will need to change your means of transport check the site http://www.sardegnamobilita.it/ for timetables, travel times and connections.

Link di riferimento:

Regional transport website http://www.sardegnamobilita.it/ Cagliari city transport company http://www.ctmcagliari.it Regional transport company http://www.arst.sardegna.it



Sources copyright







PROJECT PARTNER | OPERATORS AREA | PRIVACY AND COOKIES | CONTACT US

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Pagina a cura dell'Assessorato del Turismo Artigianato e Commercio

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All Rights Reserved in terms of texts, picture and graphics.



Info content





THINGS TO DO PLACES TO SEE LEARN ABOUT SARDINIA ORGANIZE YOUR TRIP

THINGS TO DO PLACES TO SEE LEARN ABOUT SARDINIA ORGANIZE YOUR TRIP

HOW TO ARRIVE IN SARDINIA

HOW TO GET AROUND DISABLED TRAVELLERS

TRAVELLING SAFELY PRACTICAL ADVICES

HEALTHCARE

The "Sardegna Turismo" website has four main sections.





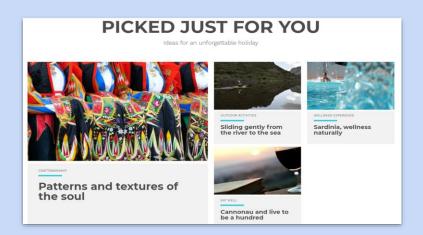
The website is thought for italian and foreign tourists thanks to the possibility to translate in seven different languages the content.



There's a map in "Places to see" section that allows visitors to quickly check the most suitable place for their holiday.



Media content

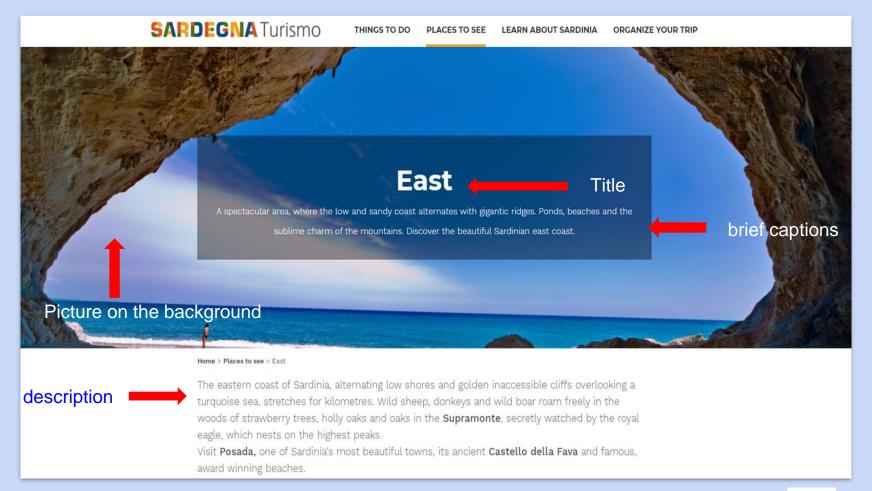


In the homepage, you can have a look at some specific places, activities and events recommended in these three sections.









Events



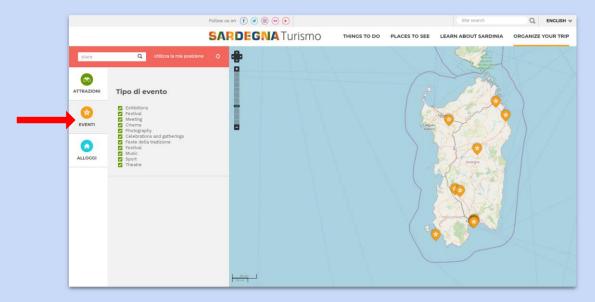
Visitors can find the upcoming events by entering "*Places to see*" section, choosing the favourite geographical area and scrolling down to the end of the page.





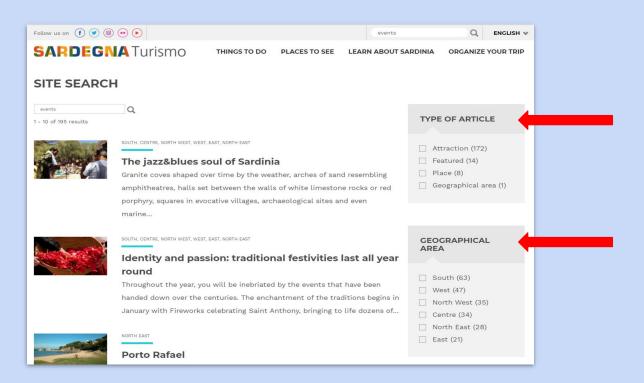


Visitors can also find events by clicking on "Organize your trip", "Explore" and then a window will open with a map of Sardinia. Just select "Eventi" on the left.









Another way to check the events is to go to the "Search site", write down "Events", click on the hand lens and the new page will show all the events. Visitors can also put a tick on the preferred type of article and geographical area.



SERVICES - WHY?

Weather

Meteo: the website doesn't provide daily or weekly weather forecasts

However, the section Weather in Sardinia, allows people to get general information about the climate throughout the year

THE WEATHER IN SARDINIA

A lot of sunlight and little rain, in Sardinia you will get the chance to enjoy temperate Mediterranean island weather. Sea breezes mitigate the summer heat along the coasts, and the temperature never goes below zero even in winter. In the inland areas, the temperature is lower by a few degrees and it snows on the mountains in the cold season. Rain is rare everywhere, especially in the summer.



Winter



Summer



Spring



Autumn

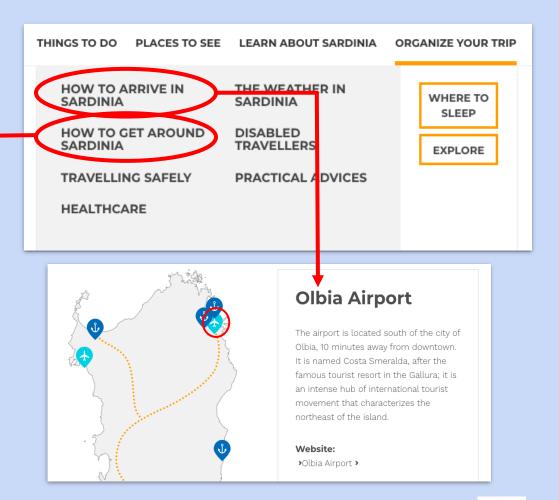


Transport

Link di riferimento:

Regional transport website
http://www.sardegnamobilita.iv
Cagliari city transport company
http://www.ctmcagliari.it
Regional transport company
http://www.arst.sardegna.it

PUBLIC TRANSPORT







Privacy and Security

Privacy and cookie

Home > Privacy and cookie

Privacy

The Sardinia Region ensures that the processing of personal data received via email or electronic forms, including during registration, complies with the provisions of current legislation on privacy (Legislative Decree No. 196 of June 30, 2003, effective from January 1, 2004).

They will not be given to third parties, and shall be used exclusively for communications regarding the website and its content and for the eventual transfer of information on topics relevant to website content.

Personal data will be used exclusively for carrying out activities referred to in Article 18 of the Privacy Code, for which the consent of the interested party is not required.

The rights of the interested party are those specified in Article 7 of the Privacy Code and may be exercised by informal request, via registered letter, fax or email (Article 9 of Legislative Decree No. 196 of June 30, 2003) to the owner or manager. The data controller is the President of the Regional Council, located in Viale Trento, 69-09123 Cagliari; the data processors are the executives of the competent bodies, which the interested party may contact to request information regarding solely personal informations.

Cookies

PROJECT PARTNER | OPERATORS AREA | PRIVACY AND COOKIES | CONTACT US

OK, I AGREE

NO, GIVE ME MORE INFO

As soon as the user enters, he/she is required to accept the cookies, which can be used to track his/her movements within the site.



Note legali

Home > Note legali

Premessa La Regione Sardegna vuole offrire, con questo sito, un'informazione il più possibile ggiornata, precisa e accessibile a chiunque desideri conoscere meglio le caratteristiche del territorio, la cultura e la realtà amministrativa. I contenuti del sito possono talvolta non essere esaurient ed aggiornati, nonostante l'impegno della redazione.

Tutti i testi, i suoni, le fotografie, i filmati, la grafica e il software presenti all'interino i questo sito sono protetti ai sensi delle normative sul diritto d'autore, sui brevetti e su quelle relative alla propettà intellettuale. I marchi, le denominazioni e le ditte menzionati all'interno di questo sito appartengono i rispettivi proprietari o titolari e possono essere protetti da brevetti e/o copyright concessi o registrati dall'autorità preposte. Possono quindi essere scaricati o utilizzati solo per uso personale e non commerciale: pertanto nulla, neppure in parte, potrà essere riprodotto, modificato o rivenduto per trarne profitto. I contenuti del sito non hanno valore legale, occorre fare riferimento ai testi adottati ufficialmente e pubblicati nell'edizione su carta del Bollettino Ufficiale della Regione Sardegna e della Gazzetta Ufficiale. Ricordiamo inoltre che in caso di discordanza questi ultimi prevalgono sui testi pubblicati nel sito.

"They (personal data) will not be given to third parties, and shall be used exclusively for communications regarding the website and its content and the eventual transfer of information on topics relevant to website content".

https://www.sardegnaturismo.it/it

The site also guarantees an https protocol.

PARTNER DEL PROGETTO | AREA OPERATORI | NOTE LEGALI | PRIVACY E COOKIE | CONTATTI

PROJECT PARTNER | OPERATORS AREA | PRIVACY AND COOKIES | CONTACT US



Georeferenced map

The user can search what he/she needs according to three sections: attractions, events and accommodation.





For each section, the user can also choose the features that are included based on his/her interests.



Needs

EAT WELL

WELLNESS EXPERIENCE

Users' needs are partially fulfilled: the site provides a lot of activities related to different targets, informs the users about the events and it gives additional information

HOW TO ARRIVE IN

THINGS TO DO

SARDINIA

HOW TO GET AROUND SARDINIA

PLACES TO SEE

TRAVELLING SAFELY

HEALTHCARE

THE WEATHER IN SARDINIA

LEARN ABOUT SARDINIA

DISABLED TRAVELLERS

PRACTICAL ADVICES

WHERE TO SLEEP

ORGANIZE YOUR TRIP

EXPLORE

THINGS TO DO PLACES TO SEE LEARN ABOUT SARDINIA ORGANIZE YOUR TRIP

BEACH LIFE EVENTS

OUTDOOR ACTIVITIES

DISCOVER THE CULTURE



Accompanying your dog

Dogs must be on a leash and you must carry a muzzle with you. Make sure your dog does not create a nuisance to others, and remember that



Currency, cash points and credit cards

The currency used is the euro. Payments by credit card are possible in shops, hotels and restaurants, but in small towns this may

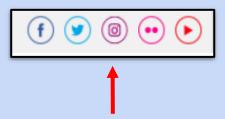


Environmental regulations

Respect the wild animals, do not bother them and do not try to approach them or feed them. Make sure you know and respect the rules of conduct when



Managers' needs are partially fulfilled



The website page is engaged in communication through social networking to keep the users in contact with them in an easier way.





WHERE? - INDIVIDUATION

Domain name:

clear and easy to remember. It's proved by "who.is" that the site is official Search engine: **first position** on Google, Bing and Explorer with the **keyword** *Sardinia Tourism*



www.sardegnaturismo.it > ... ▼ Traduci questa pagina

Sardinia

Informazioni utili per le vacanze in Sardegna. Scopri su territorio, la cultura, gli eventi e organizza le tue vacanze How to arrive in Sardinia · Learn about Sardinia · The

Sardegnaturismo.it's top
competitors are:
sardegna.com,
sardegnacultura.it,
paradisola.it,
sardegnainblog.it















Date: November 17 2020

Google PageRank: 5/10 cPR Score: 5.9/10

Domain Authority: 65/100







Engagement

Total Visits

138.65K

16.18%





Communication among users: e-mail is the only contact provided.

Users can also communicate thanks to **social networks** linked to the website



Contatti

Home > Contatti

La Redazione invita tutti gli utenti a fornire notizie, eventi immagini ad integrazione dei contenuti presenti nel portale e a chiedere informazioni sul mondo del turismo in Sardegna, inviando una mail a questo indirizzo: sardegnaturismo@regione.sardegna.it.

Ricordiamo che per prenotare un soggiorno si possono contattare direttamente le strutture ricettive e tutti gli operatori abilitati presenti nella sezione "Organizza la vacanza" dentro dormire e nell'annuario degli hotel e dei camping.

Assessorato del Turismo, Artigianato e Commercio

Assessorato del Turismo, Artigianato e Commercio viale Trieste, 105 09123 - Cagliari email: sardegnaturismo@regione.sardegna.it

Basic and offline communication are not provided directly on the site because the page is handled by Assessorato del Turismo, Artigianato e Commercio



#visitsardinia

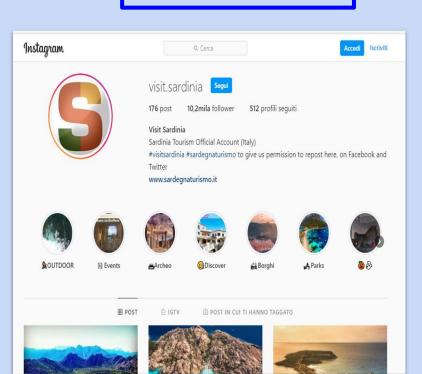
#sardegnaturismo

	Facebook	Instagram	Twitter	Flickr	Youtube
Likes/Views	56.189 total	average 532	average 20 per tweet	115.000 total views	277.000 most viewed
Followers	58.950	10.153	19.811	141	1580
Languages	Italian	Italian	Italian	Italian	Italian
Engagement	High (A post per 1-2 days)	Medium (5.35%)	Low (Everyday a tweet or a retweet)	Low	Low
Last updated	05/11/2020	15/08/2020	06/11/2020	02/02/2012	March 2020



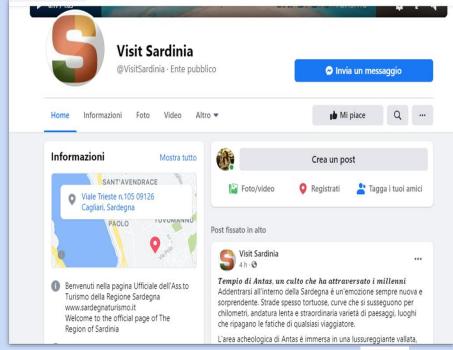


@visit.sardinia10K and goodengagement rate



@Visit Sardinia58K and highengagement rate

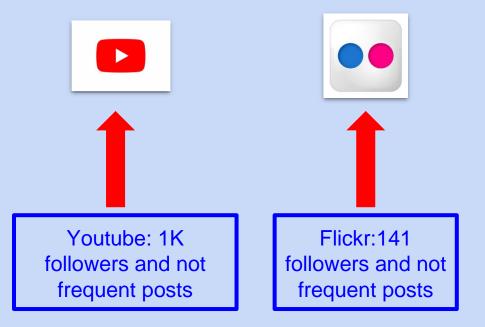






@Visit Sardinia19K but lowengagement rate

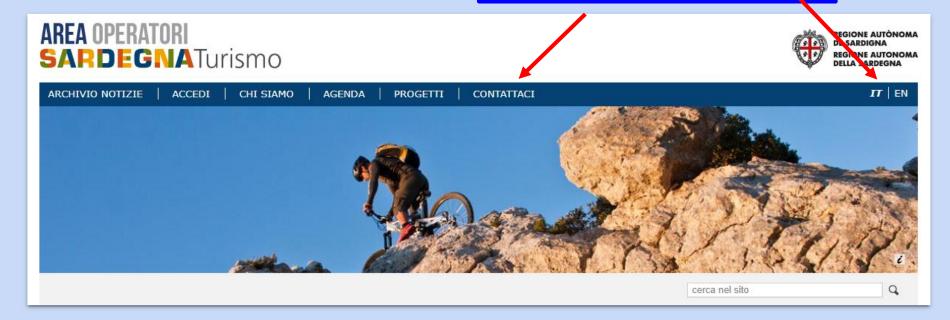






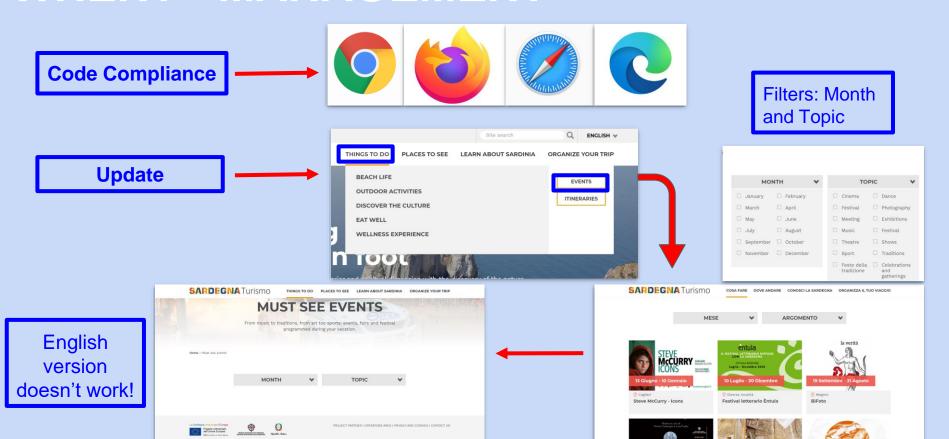
Communication among actors is provided thanks to the section Operators Area

The website is divided into two parts: for italian operators and for foreign operators. There is an e-mail address to contact them: tur.areaoperatori@regione.sardegna.it





WHEN? - MANAGEMENT



Links Compliance: checked with *Broken Link Checker*.

63 broken links: 40 → error 404 22 → bad host 1 → bad url

<u>38</u>	http://www.museicivicicagliari.it/it/scheda-antico-palazzo-di-citta	Musei Civici Cagliari <comma> Palazzo (</comma>	url src	404
<u>39</u>	http://www.museicivicicagliari.it/it/scheda-antico-palazzo-di-citta	Musei Civici Cagliari <comma> Palazzo (</comma>	url src	<u>404</u>
<u>40</u>	http://www.museicivicicagliari.it/it/scheda-antico-palazzo-di-citta	Musei Civici Cagliari <comma> Palazzo (</comma>	url src	<u>404</u>
41	http://www.museicivicicagliari.it/it/scheda-antico-palazzo-di-citta	Musei Civici Cagliari <comma> Palazzo (</comma>	url src	<u>404</u>
<u>42</u>	http://www.unesco.it/cni/index.php/cultura/patrimonio-mondiale	UNESCO	url src	404
<u>43</u>	file://serverdc/docserver/CLIENTI%20-%20 An agrafica/SARDE/Lavori/SARDE%200015/SARDE%200015%20 CIN%20 X%20 I	+39 079 514433	url src	bad url
44	http://www.museicivicicagliari.it/it/scheda-antico-palazzo-di-citta	Musei Civici Cagliari <comma> Palazzo (</comma>	url src	<u>404</u>
<u>45</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/it/destinazioni/nord-est/olbia	Olbia	url src	bad host
<u>46</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/it/destinazioni/nord-est/olbia	Olbia	url src	bad host
<u>47</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/it/destinazioni/nord-est/olbia	Olbia	url src	bad host
<u>48</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/it/destinazioni/nord-est/olbia	奥尔比亚	url src	bad host
<u>49</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/organizza/vacanza-sicura	here	url src	bad host
<u>50</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/organizza/vacanza-sicura	ici	url src	bad host
<u>51</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/organizza/vacanza-sicura	hier	url src	bad host
<u>52</u>	http://sardegnaturismoa8ekm6p2pb.devcloud.acquia-sites.com/organizza/vacanza-sicura	下述常用的号码可以帮到您	url src	bad host
<u>53</u>	http://monitorps.sardegnasalute.it/monitorps/MonitorServlet	Cerca i pronto soccorso e i tempi d'attesa	url src	<u>404</u>
<u>54</u>	http://monitorps.sardegnasalute.it/monitorps/MonitorServlet	Look for emergency rooms and approximation	url src	<u>404</u>
<u>55</u>	http://monitorps.sardegnasalute.it/monitorps/MonitorServlet	Rechercher les services d'urgence et les	url src	404
<u>56</u>	http://monitorps.sardegnasalute.it/monitorps/MonitorServlet	Nahe ambulante Notaufnahmen und gesc	url src	<u>404</u>
<u>57</u>	http://monitorps.sardegnasalute.it/monitorps/MonitorServlet	查找紧急救护和查看预计等待时间	url src	<u>404</u>
<u>58</u>	http://www.ctmcagliari.it/custom.php?nome=Diversamente%20abili	Azienza trasporto urbano di Cagliari	url src	<u>404</u>
<u>59</u>	http://www.ctmcagliari.it/custom.php?nome=Diversamente%20abili	Cagliari city transport company	url src	<u>404</u>
<u>60</u>	http://www.ctmcagliari.it/custom.php?nome=Diversamente%20abili	Entreprise de transport urbain de Cagliari	url src	<u>404</u>
<u>61</u>	http://www.ctmcagliari.it/custom.php?nome=Diversamente%20abili	Öffentliche Verkehrsmittel Gesellschaft Ca	url src	404
<u>62</u>	http://www.ctmcagliari.it/custom.php?nome=Diversamente%20abili	卡利亚里城市运输公司	url src	404
63	http://www.unesco.it/cni/index.php/cultura/patrimonio-mondiale	UNESCO	url src	404

Status

DONE: reached page limit

Processed 3000 web pages, found 63 broken links



Technologies:







Tempio di Antas, un culto che ha attraversato i millenni Addentrarsi all'interno della Sardegna è un'emozione sempre nuova e sorprendente. Strade spesso tortuose, curve che si susseguono per chilometri, andatura lenta e straordinaria varietà di paesaggi, luoghi che ripagano le fatiche di qualsiasi viaggiatore.

Visit Sardinia

L'area acheologica del tempio di Antas è immersa in una lussureggiante vallata, ricca di querce secolari e giacimenti di metallo che portano a credere che proprio qui ... Altro...





Twitter





Youtube

Instagram

visit.sardinia • Segui Oasi Biderosa - Golfo di Orosei

visit.sardinia Nel Golfo di Orosei, l'oasi di Biderosa, scrigno della natura, custodisce 5 piccole calette da sogno in un parco di 860 ettari, in gran parte

formato da boschi e macchia

Le rocce di granito rosa fanno da cornice a ginepri, pini, lecci, gigli marini e alle mille sfumature di azzurro del mare che lambisce le

Gli ingressi all'Oasi di Biderosa sono a numero chiuso, devi quindi prenotare

mediterranea

l'accesso 🗣

Piace a leifestival e altri 613

Aggiungi un commento...

bianchissime spiagge.



HOW? - USABILITY

A full text research engine is provided and it works

NO SITE MAP!



The menu is divided in four sections. It's clear and easy. It's visible and available while scrolling down, also via a mobile device

sardegnaturismo.it/it/luoghi/nord-est/palau

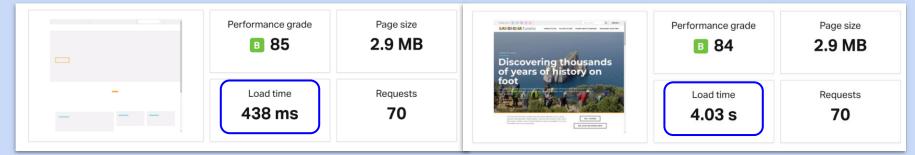
Home > Things to do > Outdoor activities

Breadcrumbs •

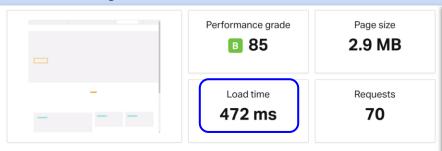


Download Times





United Kingdom - London



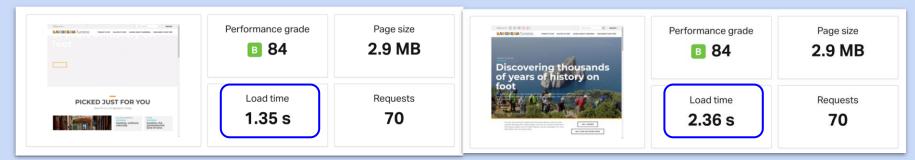
Germany - Frankfurt

Japan - Tokyo

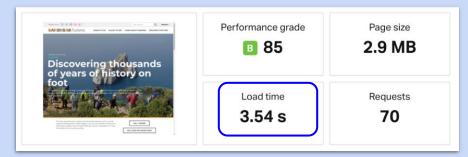


Australia - Sydney





North America - USA -Washington DC



South America - Brazil -Sao Paulo

North America - USA -San Francisco

According to Pingdom Website Speed Test, download times takes:

- ▶ less than 1 sec. from Europe
- more than 4 sec. from Asia and Australia
- respectively about 1.30 sec. from the oriental cost of North America and about 2.36 sec. from the western one.
- about 3,5 sec. from South America















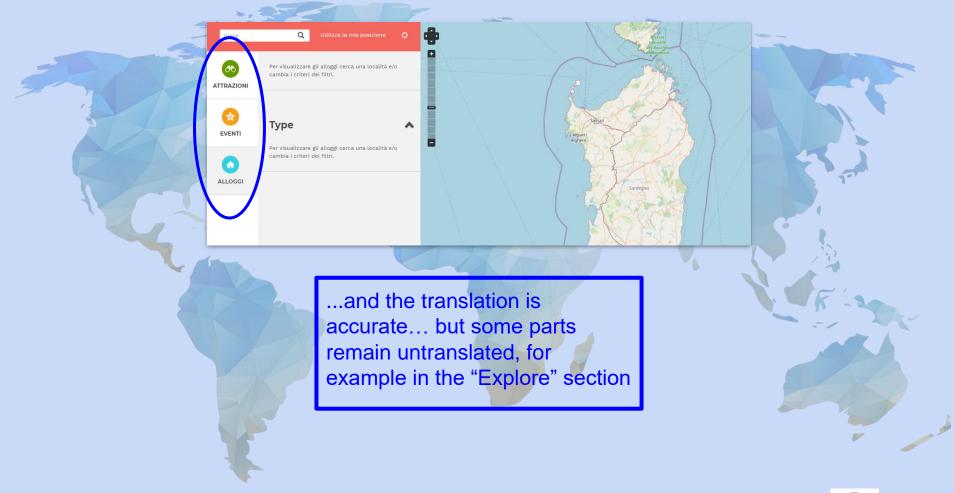
The website is provided in seven different languages.

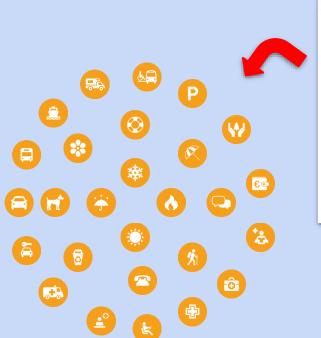
all the versions show the same content...















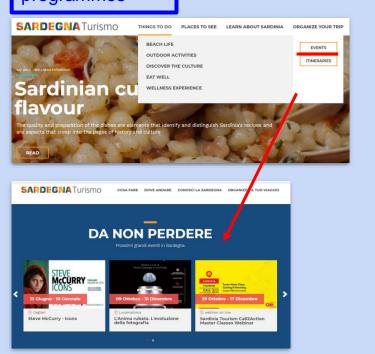


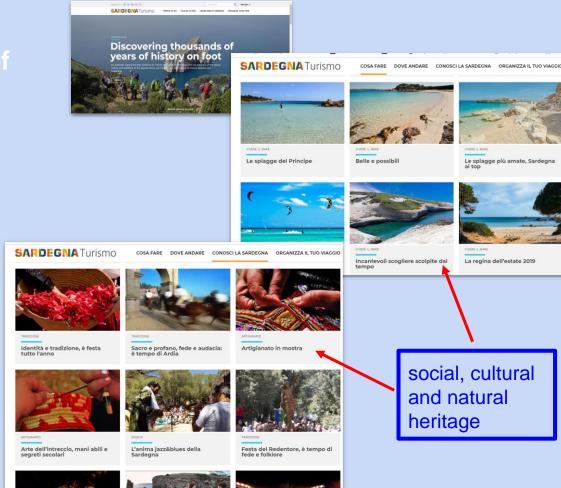
Massive presence of icons



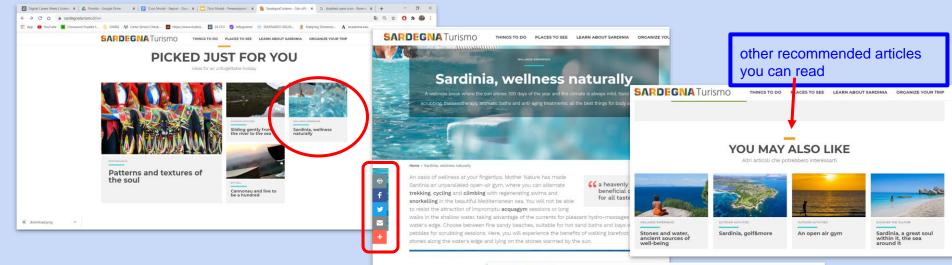
Information about events and their programmes

Massive presence of images







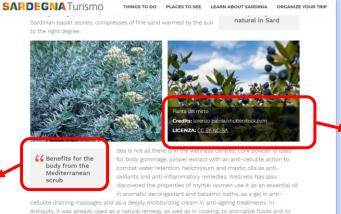


Picked just for you

It offers different articles about the region.
There is also the possibility to **share and print** articles

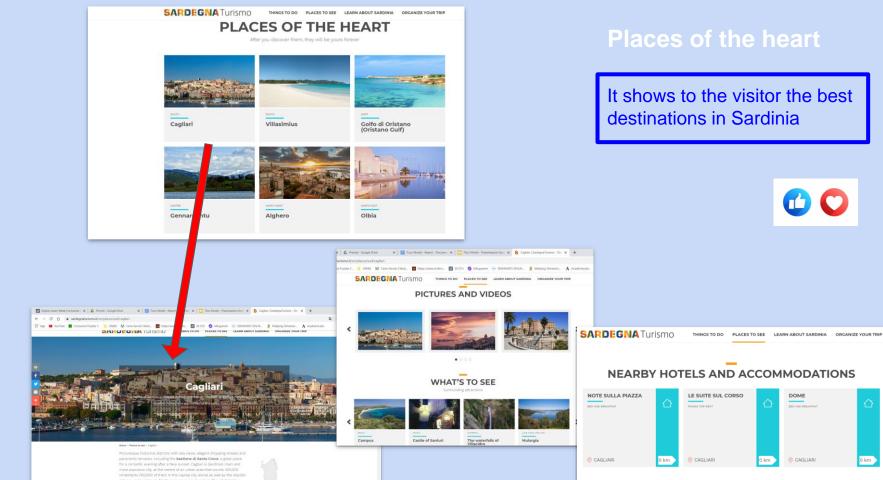
directly from the website.

highlighting relevant information



make a delicious after-dinner liqueur.

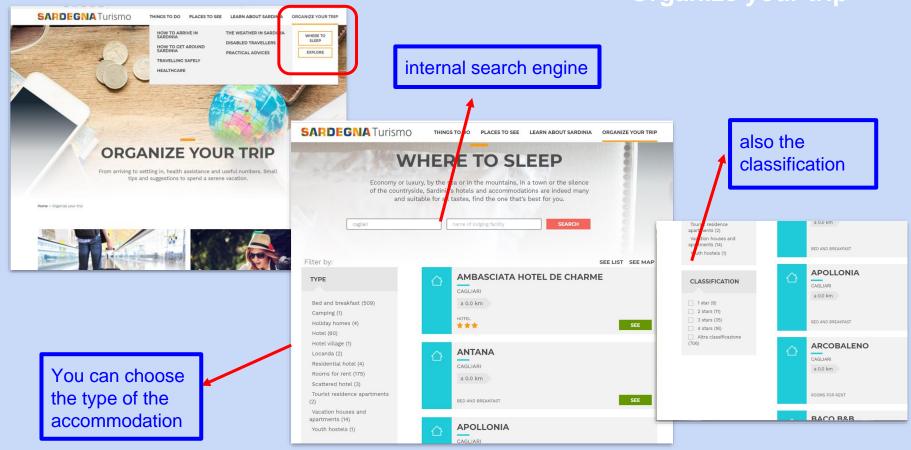
information about the photo present in the article





SHOW MORE

Organize your trip



Broken links - error 404

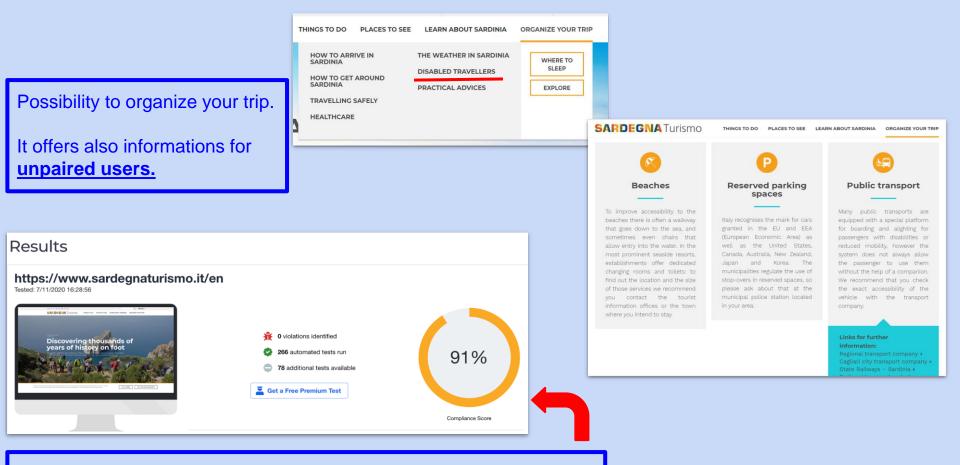


An event program of the 2014/2015 season is available for the download...

...but a 404 error appears! (in Italian, even if the language selected is not Italian)

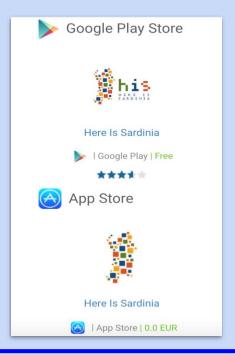




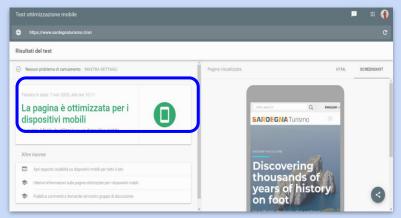


Evaluation of accessibility of the website to people with disabilities





On the website, no app icon is shown. But on Google Play and Apple Store an app is available for free download. Here you can see the events, what you can do and see in Sardinia and a variety of itineraries.





The website is readable on smartphone and passes the Google mobile-friendliness test.



CONCLUSIONS





- Strong website identity (logo, pictures,...);
- Very appealing approach;
- Suitable graphic layout;
- Linear web research:
- Internal search engine;
- Visible menu that help the navigation;
- Massive presence of images (high-medium quality) and icons;
- Website is updated;
- Secure website:
- Variety of offers;
- It shows the natural, cultural and social heritage;
- The site is translated into seven languages;
- The visitors can also consult the availability of the accommodations;
- Mobile friendliness;
- No plug in;
- Good downloadable time.

- No particular mobile application;
- No site map;
- Not an updated section connecting managers;
- Lack of weather forecast:
- Presence of pages written exclusively in italian;
- Social networks pages only in italian;
- Not downloadable materials:
- Lack of a newsletter or the possibility of comments;
- Some broken links.



